

WellWise Services Area Agency on Aging Notice of Nondiscrimination

WellWise Services Area Agency on Aging does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex (consistent with the scope of sex discrimination described at [§ 92.101\(a\)\(2\)](#)), age, or disability;

WellWise Services Area Agency on Aging provides reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities;

WellWise Services Area Agency on Aging provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency;

To obtain from WellWise Services Area Agency on Aging the reasonable modifications, appropriate auxiliary aids and services, and language assistance services; Contact: Claire Warner, Chief Quality Officer; (517) 592-1911, Claire.warner@wellwiseservices.org

If you believe WellWise Services Area Agency on Aging has failed to provided these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance:

Claire Warner, Chief Quality Officer
Phone: (517) 592-1911; Fax: (517) 592-1975
PO Box 189, Brookly, MI 49230;
Claire.warner@wellwiseservices.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Claire Waner is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the office for Civil Rights Complaint Portal available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available by reaching out to the Section 1557 Coordinator, Claire Warner.